



Windense International

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Installing & Licensing Windense M7

The following is a step by step guide to the installation and registration of Windense M7. Follow this sequence and you will have a trouble free installation or upgrade.

STEP 1 - Send Purchase Order or get agreement for an evaluation license for Windense (no obligation).

STEP 2 - We send you a CustomerCode. This code will look something like 6089-20040901-YourName

STEP 3 – If you have an existing Windense system, run Windense and make a backup. Ensure you put the backup file somewhere safe. You may also want to make a backup copy of the entire Windense directory for extra safety.

STEP 4 – Download Windense software from our website (www.windenseint.com).

If you have an existing Windense system with a dongle, remove the dongle from your PC.

STEP 5 – Install and run Windense. You will find that it runs in 'demo mode'.

STEP 6 – Find the file Register.zip which you will find in your Windense directory (probably C:\Windense, but you may have installed somewhere else) and attach it to an e-mail. Send the e-mail to srs@windenseint.com. The message subject must be in the exact format that follows:

License Request CustomerCode

For example, it might look like

Subject: License Request 6089-20040901-YourName

Corporate Headquarters:
Crosshill House, 30-32 Crosshill Avenue, Glasgow G42 8BY, Scotland
Web site: www.Windenseint.com - e-mail: WindenseNA@compuserve.com

(NOTE FOR SENIOR IT STAFF. Some e-mail systems have very strong firewalls that do not allow you to attach encrypted zipfiles. Please temporarily disable this feature long enough for the message to get out your e-mail system or send from a personal e-mail account.)

STEP 7 – Wait a short while and you will receive a reply from Webdense Network Center with the subject Webdense Message. This message will include an attachment that will be named CustomerCode.zip. For example, it might look like 6089-20040901-YourName.zip. Save this attachment in your Windense directory.

STEP 8 – Run Windense. The registration will complete invisibly, and you will no longer be in 'demo mode'.

Questions or problems?

Please call or e-mail

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