



Windense International

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Installing & Licensing Scandense M7

The following is a step by step guide to the installation and registration of Scandense M7. Follow this sequence and you will have a trouble free installation or upgrade.

STEP 1 - Send Purchase Order or get agreement for an evaluation license for Windense (no obligation).

STEP 2 - We send you a CustomerCode. This code will look something like 6089-20040901-YourName

STEP 3 – If you have an existing Scandense system, run Windense and make a backup. Ensure you put the backup file somewhere safe. You may also want to make a backup copy of the entire \Scandens directory for extra safety.

STEP 4 – Download Scandense software from our website (www.windenseint.com).

If you have an existing Scandense or Windense system, remove the dongle from your PC.

STEP 5 – Install and run Scandense. You will find that it runs in 'Demo Mode'. You will see a dialog box that informs you that you are in the Demo Mode and all tests will be read as perfect. A file named Register.zip will be created in the \Scandens directory. This will be used for software registration.

STEP 6 – Send a message to srs@windenseint.com. The message subject must be in the exact format that follows:

License Request CustomerCode

For example, it might look like

License Request 6089-20040901-PhotoLab

Attach the file Register.zip which you will find in your Scandense working directory – probably C:\Scandens, but you may have installed it somewhere else.

NOTE FOR SENIOR IT STAFF. Some e-mail systems have very strong firewalls that do not allow you to attach encrypted zipfiles. Please temporarily disable this feature long enough for the message to get out your e-mail system or send from a personal e-mail account.

STEP 7 – Wait a short while and you will receive a reply from Webdense Network Center with the subject Webdense Message. This message will include an attachment that will be named CustomerCode.zip. For example, it might look like 6089-20040901-PhotoLab.zip. Place this attached file in your Scandense working directory.

STEP 8 – Run Scandense. The registration will complete invisibly, and you will no longer be in 'demo mode'.

Questions or problems?

Please call or e-mail

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